

## FREQUENTLY ASKED QUESTIONS ABOUT SHADOW MOUNTAIN CAMP

### **-Can my child be in the same session as his/her friends?**

With the online registration, parents need to coordinate amongst themselves what session to register their children in.

### **-Will my child be in the same cabin as his/her friends?**

Students have an opportunity to team up with friends and choose a cabin together. In almost all situations students can be in the same cabin as their friends.

### **-Can I register my child and pay later (I don't get paid until \_\_\_\_\_)?**

With the online registration, parents must pay the fee at the time of registration, slots cannot be reserved.

### **-Does Shadow Mountain offer scholarships?**

The program itself does not offer scholarships. However, many of the elementary schools offer programs to help students that have difficulty with the cost. Speak to your principal or PTA president.

### **-What happens if my child gets sick (before or during camp)?**

We will contact a parent when a child gets sick or injured at camp if it is necessary to send a child home. We can usually make arrangements to meet a parent with their child if necessary. If a student gets sick before camp and cannot attend, try and find a slot during another session. If that is not possible, call Shawn (801-489-3021, ext. 6) about a refund and to free up the slot.

### **-What if my child needs diabetic shots during camp?**

We have qualified personnel on staff that have experience dealing with diabetic concerns. Please indicate during the registration process that your student is diabetic and has special needs.

### **-What if my child has food allergies, who can I talk to about them?**

Food allergies and other health related concerns should be shared with the registration information. This information is discussed as a staff before every session to ensure the students' special needs are met.

### **-Can students bring their own treats to camp?**

Campers are permitted to have their own snacks. We ask campers to keep their snacks cleaned up in the cabins. Occasionally, we have to restrict some snacks due to special allergies that others in the cabin might have.

### **-What if my child attends a charter school that is within Nebo School District boundaries?**

Shadow Mountain is open to current 5<sup>th</sup> grade students that live within Nebo District boundaries.

**-Can a student bring a pocket knife to camp?**

Anything that could hurt someone or cause damage cannot be taken to camp.

**-Can a student bring electronics to camp?**

We strongly discourage campers from bringing cell phones, music devices, expensive cameras, portable video games, etc. These things often deter campers from engaging in planned activities or interacting with other campers. These items can also be lost or damaged which will usually bring an end to the fun at camp for that student. A cheap portable, waterproof camera will do the trick nicely for picture taking.

**-Do boys and girls go to camp together for the same sessions?**

The boys sessions and girls sessions are separate. Boys will attend camp during the first five sessions and girls will attend the last 5 sessions.

**-Can I pick up my child from camp for other activities or events?**

We strongly discourage parents from coming up to the camp and picking their students up for other activities. This makes it difficult for the student to be fully involved in the camp. Sometimes students are returned in these situations only to find all of the campers have gone on a hike or other activity. If it is absolutely necessary for this to happen, arrangements can be made with the staff.

**-If my student is not able to attend after he/she has been registered, can I get a refund?**

We understand that things happen sometimes or students change their minds about attending Shadow Mountain. Full refunds can be given for cancellations up to a week before the session begins. This gives time for others to access the reopened slot before the session begins.

**-If my desired session is full, can I get on a waiting list?**

There is a waiting list available on the Nebo website. Sometimes, a student will drop, freeing up a slot in the desired session. That slot is then open. Names on the waitlist will be called in the order they were placed on the waitlist.

**-Can I purchase multiple tickets per session? Can I purchase a ticket for more than one session?**

We strongly recommend that only one ticket per household is purchased unless there is more than one 5<sup>th</sup> grade student in the household. We also recommend that you do not purchase tickets for friends/neighbors. A student may only attend one session.

**-Is the Staff made up of teachers or people from the community? Do they get background checks?**

All Shadow Mountain staff members go through the same district background check. Most of the staff teach in the district.

**-Are there wild animals at camp?**

Yes, let's hope so! After all, we are in the mountains and getting to see wildlife is a special treat. Students may see deer, squirrels, turkeys, and an occasional moose.